



Health Information

Delicate Conversations – What matters, if the stakes are high.

The authors describe lifely, why some conversations fail and other succeed. **If the stakes are high**, when there are different opinions and there are **strong emotions**, mistakes can have **severe consequences**. There are skills, for everybody usefull to improve such a dialog.



We realize, interpret, feel and act. Even if people in the same room realize something, everybody has his own interpretation and his own feelings, so in the end there are individual consequences

One way to understanding is, to listen to somebody elses story.

Practical Information

Every employer has to train at least 5% of his employees to be fire protection helpers. Additional to the general fire protection instruction they get a theoretical education of at least 2x45 Min and they get a practical instruction on how to use the relevant fire protection equipment, like the fire extinguisher.



News

Homeoffice for some employees is just an temporary solution to contain the pandemic. For about 23% of the employees in Germany it has been part of their worklife even before the pandemic and some of them don't want to miss the advantages, when the actual health situation improves. In the netherlands about 33% use Homeoffice and in Norway it is even 38%. The VBG has **some hints for employees**, for a successful Homeoffice. Here are some statements: 1. Realize the chances, 2. Communicate effectively, 3. Keep to the times, 4. Create structures, 5. Be your own manager, 6. Take care of others. **The risks during Homeoffice** are in the area of **data protection** and the **psychological stress**. Therefor employers should support people in Homeoffice in a special way, see:

[DGUV Forum_08_2020.pdf](#) and www.usb-net.de.

Please be aware of the limited **insurance coverage**. The insurance does not cover ways during Homeoffice with a tendency to pursue self-economic - i.e. private - activities, (e.g. meals or toilet).

If an employee falls on the stairs and gets hurt, because he wanted to receive a private mail delivery, or if children have to be brought to the Kindergarten, this is not covered by the insurance, see, www.VBG.de, Versicherungsschutz, FAQs.

Under certain conditions, **COVID-19** can be classified as an occupational accident and SARS-CoV-2 infections are classified as an occupational disease BK no. 3101, so that employees are encouraged to send an accident report to the responsible BG, in case of a suspect, that the infection was caused in a working situation.

Futher Training



Foto: Martin Breite

The next **Occupational Safety-Conference** for safety managers in cooperation with Mr. Wolf Schmidt (VBG/HH) is taking place from 08th -10th of October 2021 in 14641 Wustermark/OT Elstal.

Registration via website: www.usb-net.de.

*„Contentment is the philosopher's stone:
Contentment turns into gold whatever it touches.“ (Benjamin Franklin)*